

*#SafeTravels*  
*#TravelReady*

SHAMWARI  
— PRIVATE GAME RESERVE —



## SHAMWARI PRIVATE GAME RESERVE IS READY WITH APPROVED COVID-19 MEASURES FOR REOPENING

Shamwari Private Game Reserve has worked with professional health and travel industry bodies to develop a set of safety standards to mitigate the possibility of COVID-19 virus spreading at our facilities when we reopen.

With an increased demand for self-contained, exclusive-use accommodation in the post-COVID world, we've spent the shutdown period adapting our operations to that, and to ensuring we offer a combination of uncompromised safety and a luxury wilderness experience.

Shamwari is fortunate that most of our accommodation is safely spread out between lodges across the reserve. In addition to offering exclusive-use options at smaller, villa-style lodges, our other lodges offer self-contained freestanding suites and luxury tents. These lend themselves to social distancing and self-isolation for our guests, offering complete peace of mind.

Shamwari's safety protocols have been reviewed by a medical health professional and based on World Travel and Tourism Council guidelines, the Tourism Business Council of South Africa (TBCSA), and other tourism regulatory bodies.



---

**STILL OFFERING THE SAME  
WARM SHAMWARI WELCOME!**

---

### A VITAL COMPONENT TO SHAMWARI'S APPROACH IS TRAINING,

Staff have been trained to offer warm, smart and contactless hospitality. All guests will be welcomed with the famous Shamwari hospitality, and with uncompromising attention to their health, and that of other guests and personnel.

## *At a Glance: Shamwari's Covid-19 Precautions*

---



### PROTECTING OUR STAFF

Before returning to work, all staff are screened daily and isolated if necessary. All our staff have received comprehensive training in COVID-19 awareness and spread prevention.



### TEMPERATURE SCREENING AND HAND SANITATION

All guests and staff have their temperatures taken daily. Hand sanitizing stations, using industrial-strength sanitizer have been deployed throughout suites, lodges and vehicles, and in all guest and staff areas.



### SAFARI SAFETY

No more than six guests per game vehicle. No sharing of binoculars or equipment. Vehicles are disinfected between drives and snacks and refreshments are individually packaged. Sole-use game vehicles are also available on request at an additional charge.



### SOCIAL DISTANCING

While most of our Suites and guest accommodations are freestanding units, seating spaces in our lodges and public areas have been substantially decreased to ensure adequate social distancing for complete comfort and peace of mind.

## *At a Glance: Shamwari's Covid-19 Precautions*

---



### FOOD & BEVERAGE SERVICE

---

Our dining facilities have been rearranged to encourage social distancing measures. Using a variety of decks, patios and outdoor areas at each Lodge, guests will be encouraged to enjoy 'Private Dining'. Guest meals are individually plated, observing strict food hygiene protocols, and dining areas disinfected after each meal.



### HOUSEKEEPING PROTOCOLS

---

Our Housekeeping staff use hotel industrial strength chemicals and have implemented strict protocols with regards to deep cleaning, as well as the frequency, of sanitizing of guest rooms and public areas. All non-essential items and clutter have been removed from suites and public areas.



### ISOLATION SUITES

---

In the event of a suspected Covid-19 case, we've set up a dedicated Isolation Suite should a guest wish to stay at the lodge while they await their test results. All the necessary protocols and services have been established to ensure absolute guest comfort.

#### **FOR MORE INFORMATION ABOUT SHAMWARI PRIVATE GAME RESERVE**

Call +27 (0) 42 203 1111 or visit [www.shamwari.com](http://www.shamwari.com). Alternatively, please contact Sales and Marketing Manager Shelley van Rensburg on [shelley@shamwari.com](mailto:shelley@shamwari.com)

#### **FOR ANY QUERIES ON COVID-19 READINESS**

Please contact General Manager Hospitality Theo Cromhout on email [theo.cromhout@shamwari.com](mailto:theo.cromhout@shamwari.com)

*Conserving a Vanishing way of Life*